Chimaera Capital Limited Financial Services Guide



This Financial Services Guide **(FSG)** is issued by Chimaera Capital Limited ABN 66 074 577 647 AFSL 246542 **(Chimaera, we, our or us)** to inform you of the financial services which we are authorised to offer you. It is designed to help you, as an investor, to decide whether to use these services.

Dated: 22 October 2008

About this FSG

This FSG tells you:

- about us;
- · how you may contact us;
- · about the financial services we are authorised to offer you;
- the costs, remuneration and other benefits that may be paid to us, our employees and others;
- · how we collect and use your personal information;
- if you have a complaint, how it will be dealt with; and
- what compensation arrangements are in place.

Name and contact details

You may contact Chimaera by:

Client Services Group Chimaera Capital Limited 349 Collins Street Melbourne VIC 3000

T: 1300 799 459 F: (03) 8614 8410

E: clientservices@chimaeracapital.com

What financial services do we provide under this FSG?

We are authorised to:

- · provide financial product advice
- enter into derivative contracts;
- issue and deal in securities;
- provide a custodial and depositary service;
- provide a managed discretionary account service;
- operate registered managed investment schemes; and
- provide information and advice about Chimaera products and derivative markets including the application of Chimaera products to an investor's general circumstances.

Will you receive personal advice from Chimaera?

No. Chimaera only gives general advice including information about our financial products, the underlying markets and our opinion about or outlook for our products. General advice does not take into account your particular financial circumstances, objectives or needs.

Any discussion by our employees about their view of current or future market conditions or prospects for a particular financial product Chimaera offers should not be construed as personal advice as the discussion will not have taken into account your particular financial circumstances, objectives or needs. Instead, such discussions should be seen as more information for you to consider before making any decision to deal in a Chimaera product or service.

How do I give instructions to Chimaera?

You must give Chimaera instructions in writing.

How is Chimaera paid for its services?

If you invest in a financial product issued by Chimaera, you will be charged fees in respect of your investment. These fees may involve administration and transaction fees as well as ongoing management fees. Such fees are usually based on the value of your investment in the financial product and will be set out in either agreements, product disclosure statements or other disclosure documents.

What fees are paid to third parties or related entities?

If we pay a fee or commission in relation to a referral, we will make a separate disclosure to you.

Is Chimaera part of a clearing and settlement facility?

No. Chimaera as a custodial services provider may utilise the clearing and settlement facilities of third parties.

How does Chimaera collect and use your personal information?

Your privacy is important to Chimaera. Chimaera has a Privacy Policy, which outlines how the information collected from you is used, stored and disclosed.

The information Chimaera collects from you is necessary to provide you the services and products and to provide information about other products and services that may be of interest to you. To provide you with this service, Chimaera may need to disclose your information to other members of the Chimaera Group and to external parties on your or Chimaera's behalf. These parties are, in turn, required to protect the privacy and security of your information.

Your personal information will not be used or disclosed for any other purpose without your consent except where permitted or required by law.

What do I do if I have a complaint?

If you have a complaint in respect of our financial products and services, you should first raise the matter with us by calling 1300 799 459.

If we do not resolve your complaint internally to your satisfaction, you may lodge a complaint with the Financial Ombudsman Service Limited **(FOS)**, which is an external disputes resolution scheme established to assist you to resolve your complaint when you have been unable to do so with us. A complaint can be lodged with FOS by sending the necessary documents and information to:

Financial Ombudsman Service Limited

GPO Box 3

Melbourne VIC 3001 Phone: 1300 780 808 Fax: 03 9613 6399 Email: info@fos.org.au

Before FOS deals with your complaint you must have first lodged a formal complaint with us. Upon receipt of your complaint you will be sent an acknowledgement of receipt. We will formally respond to the complaint within 45 business days of receipt of the complaint letter.

What professional indemnity insurance arrangements are in place?

We hold professional indemnity insurance cover for the activities conducted under our AFS licence. The insurance will cover claims in relation to the conduct of our current representatives, employees and authorised representatives (if any) of Chimaera and those who no longer work for Chimaera (but who did at the time of the relevant conduct). Our professional indemnity insurance cover is subject to the policy terms and conditions, however, we believe that the cover satisfies the requirements of s.912B of the Corporations Act.